1. Receptionist logs into the system.
2. Receptionist choose to view a patient’s detail.
3. Receptionist enters patient’s ID, or their name with either their date of birth or address.
4. System displays the patient’s details.
5. Receptionist clicks to list the patient’s test results.
6. System displays the list of the patient’s test results.
7. Receptionist click on a test.
8. System displays the result for the selected test.
9. Receptionist prints the test result.

**Extensions**

**1a: Receptionist fails to log into the system.**

.1 System displays an error to the user.

.2 The use case restarts at (1)

**3a: An invalid patient’s ID is entered.**

.1 System displays an error.

.2 The receptionist have to enter the patient’s ID again.

**3b: The name and date of birth or address combination does not match an existing patient’s details.**

.1 System notifies the user and prompt if a new patient account with the entered details should be created, and provide the appropriate response.

**7a: There are no test results available.**

.1 The receptionist cannot progress to (8) and (9).